



Pre Order Team Shop Terms & Conditions

For the Organiser of Pre Orders / Team Shop Web Page

OWN YOUR AWESOME

UNSTOPPABLE

INSPIRE OTHERS

PRE ORDER / TEAM SHOP TERMS & CONDITIONS - ORGANISER

Thank you for organizing customized garments on behalf of your club, team, whanau. We understand you are giving your time, energy, and ideas to create unique club apparel. We are super excited to get started, please read through the below information, and confirm you are happy for us to begin.

The following Pre Order / Team Shop terms and conditions are in addition to Game Changer General Terms and Conditions and Ordering Terms & Conditions – Organiser, some information may be repeated, and some information may be additional.

AUTHORITY

By engaging with Game Changer to create your unique apparel you confirm you have your club/committee authority to work with Game Changer and you are authorised to confirm designs, styles, logos, and colours.

TEAM SHOP & PRE ORDER PROCESS

Game Changer have created the team shop and pre order process to make it easier for clubs/associations/Whanau to organise and order their custom merchandise. We manage the full order system including if custom names and/or numbers are added and then delivery to customer.

Other than Artwork and Design fees, we do not charge for the Team Shop itself.

Once you have confirmed the designs, styles and artwork Game Changer will look after the rest, please see our Team Shop Order Guide.

PREORDER COUNTDOWN

Each Team Shop page has a countdown clock at the header, once the countdown clock reaches 00:00 we remove the page and place orders into production.

The countdown clock time frame is determined by the organiser – although we recommend to keep a page open for no longer than 2 weeks.

MINIMUM ORDER QUANTITIES

Please ensure you are aware of the minimum order quantities for each style. Each of our styles may have different minimum order quantities. If these minimum order quantities are not met by the end of the pre order count down your club/association/whanau agree to purchase the item quantity required to meet the minimum order quantities.

ARTWORK FEES

Artwork fees may be applicable to create your unique custom designs this will be discussed and quoted based on your Club/Association/Whanau's unique requirements. Please ensure you are aware Artwork fees may be applicable.

DESIGN FEES

A design fee of \$50.00 is applicable for each style added to our website, design fees cover preparing the design for the website and for production. This fee can be invoiced to the club separately or added to the price of each product eg: increasing the price of each item up \$1 to cover this cost.

COLOUR MATCHING

For all custom orders often colour matching is required if we have not been provided with Pantone colour codes. We use Pantone colour swatches and do our best to closely match colours, as many factors contribute to colour matching eg: factory used, fabric weave etc. We cannot guarantee colour matching will be 100% accurate, if Pantone colour codes have not been supplied, we will do our best to match provided we have a sample to match to. We take no responsibility for colour matching. If Pantone colours have been supplied, please ensure you view them prior to the order being placed to ensure they are correct.

TEAM SHOP - CHANGES

Were a webpage is created for Club/Association/Whanau Pre Orders once the page has been loaded to our website, we cannot make any changes this includes but not limited to the following:

- Logos
- Colours
- Design
- 3D artwork
- Descriptions

TEAM SHOP – openings

Once we have created a team shop it may be re-opened as required. Team Shops must have a minimum of 2 weeks between each countdown opening/closing.

Products can be added, designs changed with all applicable design or Artwork fees, described above.

SHIPPING & STORE PICK UPS

Customers during the order process select if they want their items delivered or picked up from our store. Due to the individual making the purchase Game Changer is not able to change the order delivery without customer permission. 3rd parties must have permission to pick up an order and an order number must be provided.

DESIGN AND STYLE SIGN OFF

Prior to loading your shop items to your team shop you will be emailed a sign off form confirming styles, colours, logos. Once signed off and the team shop is open for purchases Game Changer cannot make any changes, please ensure before you sign this form that if you need to consult with your committee/club it is done before the form is signed. Game Changer no responsibility for any incorrect information provided to us.

PRODUCTION TIMES AND UPDATES

Once orders are placed into production depending on the product type and factory used production can take between 6 -9 weeks, Game Changer will send updates to all customers (and the organiser) twice throughout this time frame.

Once products arrive into the Game Changer Store we aim to send all orders and notify customers within 2 working days.

PRODUCTION & FREIGHT DELAYS

Production and freight delays may occur due to many different factors, Game Changer do our best to ensure orders arrive on time but on the odd occasion that is out of our control. Game Changer take no responsibility for delays in production, international shipping, customs and local freight delays outside of our control. Full payment is still required on delayed orders.

ORDER NOT PROCEEDING

If an order fails to proceed for whatever reason all artwork and design fees will be invoiced, and payment required.

DESIGNS

Game Changer holds ownership of all designs, underlays, color combos and may use them for other orders. If you would like ownership and exclusivity of your design this must be discussed prior to Game Changer quoting and creating your design.