



# Apparel Organiser Ordering Terms & Conditions

*For The Organiser of Club, Association, Whanau Orders*



## ARE YOU READY TO BE A GAME CHANGER?

*Kutv*



## **ORDERING TERMS & CONDITIONS - ORGANISER**

Thank you for organizing customized garments on behalf of your club, team, whanau. We understand you are giving your time, energy, and ideas to create unique club apparel. We are super excited to get started, please read through the below information, and confirm you are happy for us to begin.

*The following ordering terms and conditions are in addition to Game Changer General Terms and Conditions and Pre Order Team Shop Terms and conditions, some information may be repeated, and some information may be additional. All Terms and Conditions can be found on our website.*

### **AUTHORITY**

By engaging with Game Changer to create your unique apparel you confirm you have your club/committee authority to work with Game Changer and you are authorized to confirm designs, styles, logos, and colors.

### **MINIMUM ORDER QUANTITIES**

Please ensure you are aware of the minimum order quantities for each style. Each of our styles may have different minimum order quantities.

### **ARTWORK FEES**

Artwork fees may be applicable to create your unique custom designs this will be discussed and quoted based on your Club/Association/Whanau's unique requirements. Please ensure you are aware Artwork fees may be applicable.

### **DESIGN FEES**

A design fee of \$50.00 is applicable for each style, design fees cover creating the design for production. This fee will be added to your invoice.

### **COLOUR MATCHING**

For all custom orders often color matching is required if we have not been provided with Pantone color codes. We use Pantone color swatches and do our best to closely match colors, as many factors contribute to color matching eg: factory used, fabric weave etc. We cannot guarantee color matching will be 100% accurate, if Pantone color codes have not been supplied, we will do our best to match provided we have a sample to match to. We take no responsibility for color matching. If Pantone colors have been supplied, please ensure you view them prior to the order being placed to ensure they are correct.

Please be aware that all colors may appear different on different computer screens, we take no responsibility for variations of color if we have not been supplied with Pantone color codes.

## **DESIGN AND STYLE SIGN OFF**

Prior to placing your order into production, you will be emailed a sign off form confirming styles, colors, logos. Once signed off Game Changer cannot make any changes, please ensure before you sign this form that if you need to consult with your committee/club it is done before the form is signed.

## **PAYMENT**

Before we place your order into production, we require a minimum of 50% deposit. Orders are not placed into production until the deposit is paid.

Once deposit is paid the production time frame begins.

Final payment is required 2 weeks after initial 50% deposit. No goods can be picked up or sent until Invoice has been paid in full.

## **PRODUCTION TIMES AND UPDATES**

Game Changer will provide an opportunity for you to view and confirm during production.

A photo of a fabric printed sample will be emailed to you for your approval to proceed production.

Please ensure you check colors; logos and all details are correct for your order to continue production. Any delays or changes at this stage may delay your order.

## **PRODUCTION & FREIGHT DELAYS**

Production and freight delays may occur due to many different factors, Game Changer do our best to ensure orders arrive on time but on the odd occasion that is out of our control. Game Changer take no responsibility for delays in production, international shipping, customs, and local freight delays outside of our control. Full payment is still required on delayed orders.

## **PRODUCT INFORMATION**

Game Changer takes great care when creating product information, descriptions, and images but will not be held responsible for any mistakes or omissions to any information given to us and take no responsibility for any incorrect information provided to us.

Please ensure all Styles, artwork, images, colors, and content is correct as per your requirements.

Our garments are custom made and manufactured to the parameters described in the order confirmation, so unfortunately if you make a mistake in the order we cannot replace or refund.

Products which have been worn or damaged in use or by incorrect washing will not be eligible for refund or replacement.

**ORDER NOT PROCEEDING**

If an order fails to proceed for whatever reason all artwork and design fees will be invoiced, and payment required.

**DESIGNS**

Game Changer holds ownership of all designs, underlays, color combos and may use them for other orders. If you would like ownership and exclusivity of your design this must be discussed prior to Game Changer quoting and creating your design.

Please make contact if you have any questions.